

**SECTION XII. LOCAL TELEPHONE SERVICE**

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## SECTION XII. LOCAL TELEPHONE SERVICE

### SECTION XII. LOCAL TELEPHONE SERVICE

#### A. Introduction

This Section sets forth the specific Rules, Regulations and Rates Applicable to the FPB Local Telephone Service. This includes the Specific Terms and Conditions, which the Subscriber/Customer will abide by, based on the Subscriber signing the Master Application Service Agreement, Letter of Authorization, and/or use of service.

#### B. General Description of Local Telephone Service (To Be Developed)

#### C. Specific Terms and Conditions

##### 1. Liabilities of the Plant Board

The Plant Board's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

1.2 The Plant Board shall not be liable for claim or loss, expense or Damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Plant Board, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Plant Board's direct control.

1.3 The Plant Board shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim of loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Plant Board under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Plant Board, if not directly caused by negligence of the Plant Board.

1.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Plant Board.

1.5 The Plant Board shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of Plant Board's negligence.

2. Other Terms & Conditions are being developed.

#### **\*Acceptable Use Policy – Unlimited Long Distance Plans**

Acceptable Use - Unlimited Voice Services

## **SECTION XII. LOCAL TELEPHONE SERVICE**

Frankfort Plant Board (FPB) has prepared this Acceptable Use Policy (“Policy”) as a guide for its customers to understand the intended and permissible uses of our service, and to prevent exploitation, fraud, and abuse of its unlimited calling plans and features. This Policy is based upon the relevant provisions in our Terms of Service and is applicable to all our services with Big River Telephone.

### **Normal, Reasonable Residential Use**

FPB’s service is a single (and not extended or multi-) family residential voice service. It is engineered to process and deliver traffic profiles and utilization levels of our typical residential customers’ calling patterns (hereafter also referred to as “normal” residential use). “Unlimited” refers to that type and level of usage. “Typical” refers to the calling patterns of at least 95% of our customers on a particular calling plan. Normal residential traffic profiles and utilization do not include business line or trunk class of service levels that may arise from business, multiple or extended family, community or fraudulent use. “Unlimited” does not refer to those types and levels of usage. Telephone utilization that is indicative of, or arising from, impermissible business, multiple family, community or fraudulent use, as outlined herein, on a residential class of service line may create network congestion that will manifest itself in increased busy signals for themselves and others.

FPB’s residential unlimited service plans and features are only for single (and not extended or multi-) family residential (or personal, non-commercial). This means that only the account holder, and residential family members may use FPB’s residential unlimited service plans. Residential family members include the account holder’s immediate family who reside in your personal residence – e.g., spouse, domestic partner, parents and/or children.

### **Normal, Reasonable Business Use**

FPB’s unlimited business service plans and features are for normal business use. Normal, reasonable use on FPB’s unlimited business plans must be in accordance with this Reasonable Use Policy, our Terms of Service and consistent with the types and levels of usage by typical customers on the same business calling plan. Unauthorized or excessive use beyond that normally experienced by typical business customers may create network congestion that will manifest itself in increased busy signals for themselves and others, and may result in service termination.

FPB evaluates customer usage in comparison to typical levels of permissible usage engaged in by legitimate customers (residential use under residential service plans and business use under business service plans).

### **Impermissible Residential Use**

Each of the following is impermissible under FPB’s residential unlimited plans and considered outside of normal single (and not extended or multi-) family residential (or personal, non-commercial) use:

- by or for others who do not live with you,
- operating a business, even if operating from the residence,
- operating any other enterprise, including not-for-profit or governmental,
- operating a call center,

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- resale to others,
- auto-dialing or fax/voice blasts,
- telemarketing,
- operating or connecting to multi-party conference calling,
- operating or connecting to multi-party “chat” lines,
- engaging in activities that generate minutes that result in revenue sharing by customer,
- traffic without live dialog, including use as a monitor, intercom or for transcription purposes.

Over 95% of FPB’s residential unlimited calling plan customers use less than 2,000 minutes per month and do not have any unusual usage patterns in terms of unique numbers called, high call forwarding/transferring usage and so on. A customer’s aggregate usage may be considered outside of normal use if it exceeds 2,000 minutes per month IN COMBINATION with one or more of the following, including, but not limited to, excessive:

- unique numbers called;
- call lengths;
- call forwarding/transferring;
- conference calling;
- short duration calls;
- number of calls made during a month,
- number of calls made to a conference calling service during a month;
- number of calls made during business hours;
- number of calls terminated and re-initiated consecutively, which, in the aggregate, result in excessive call lengths during a specific time frame;
- or
- other abnormal calling patterns indicative of an attempt to evade enforcement of this Reasonable Use Policy.

Based on such a combination, FPB may determine that abnormal, unreasonable or impermissible usage is occurring when compared to typical customers on the same calling plan, and may take appropriate steps described below to enforce this Policy and the Terms of Service (“FPB’s Rights”). FPB may also determine that abnormal, unreasonable or impermissible usage is occurring, and may take appropriate steps described below even if the number of minutes used is not excessive, when a customer’s calling patterns during more than one month reflect excessive:

- unique numbers called;
- call lengths;
- frequency of call forwarding/transferring;
- conference calling;
- short duration calls;
- number of calls made during a month;
- number of calls made to a conference calling service during a month;
- calls made during business hours;
- number of calls terminated and re-initiated consecutively, which, in the

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- aggregate, result in excessive call lengths during a specific time frame; or
- other calling patterns indicative of an attempt to evade enforcement of this Reasonable Use Policy
- For Lawful and Appropriate Purposes Only; FPB's Rights

### **Impermissible Business Use**

Each of the following is impermissible under FPB's business unlimited plans and considered outside of normal single (and not extended or multi-) family residential (or personal, non-commercial) use:

- operating a call center,
- resale of telecommunications service to others,
- auto-dialing or fax/voice blasts,
- telemarketing,
- operating or connecting to multi-party conference calling,
- operating or connecting to multi-party "chat" lines,
- engaging in activities that generate minutes that result in revenue-sharing by customer,
- traffic without live dialog, including use as a monitor, intercom or for transcription purposes.

Over 95% of FPB's business unlimited calling plan customers use less than 3,000 minutes per month and do not have any unusual usage patterns in terms of unique numbers called, high call forwarding/transferring usage and so on. A customer's aggregate usage may be considered outside of normal use if it exceeds 3,000 minute per month IN COMBINATION with one or more of the following, including, but not limited to, excessive:

- unique numbers called;
- call lengths;
- call forwarding/transferring;
- conference calling;
- short duration calls;
- number of calls made during a month,
- number of calls made to a conference calling service during a month;
- number of calls made during business hours;
- number of calls terminated and re-initiated consecutively, which, in the aggregate, result in excessive call lengths during a specific time frame; or
- other abnormal calling patterns indicative of an attempt to evade enforcement of this Reasonable Use Policy.

Based on such a combination, FPB may determine that abnormal, unreasonable or impermissible usage is occurring when compared to typical customers on the same calling plan, and may take appropriate steps described below to enforce this Policy and the Terms of Service ("FPB's Rights"). FPB may also determine that abnormal, unreasonable or impermissible usage is occurring, and may take appropriate steps described below even if the number of minutes used is not excessive, when a customer's calling patterns during more than one month reflect excessive:

- unique numbers called;

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- call lengths;
- frequency of call forwarding/transferring;
- conference calling;
- short duration calls;
- number of calls made during a month;
- number of calls made to a conference calling service during a month;
- number of calls terminated and re-initiated consecutively, which, in the aggregate, result in excessive call lengths during a specific time frame; or
- other calling patterns indicative of an attempt to evade enforcement of this Reasonable Use Policy
- For Lawful and Appropriate Purposes Only; FPB's Rights

Customers may not use FPB's service or devices in any way that is illegal, fraudulent, improper or inappropriate. Customers may not use any automated means to manipulate our service or use our service to violate any law, rule, regulation or any third party's intellectual property or personal rights.

FPB reserves the right to review your account and take further action, including, but not limited to, immediate suspension of your FPB service if account usage is beyond normal standards for typical customers on the same calling plan, impermissible or detrimental to other customers' ability to use the service or adversely affects our operations. FPB may assess abnormal usage based on comparisons to the usage patterns and levels of our other customers on the same plan(s). If FPB determines that a customer is engaging in abnormal or impermissible usage, FPB will use commercially reasonable efforts to inform the customer and may provide the customer with the opportunity to correct the improper usage. If FPB affords the customer the opportunity to correct the customers abnormal usage patterns and the customer fails to immediately conform to normal use, FPB may exercise its right to transfer the customers service to a more appropriate plan, charge applicable rates for that plan, implement other limitations or suspend or terminate the customers service with or without notice. If FPB believes that its service has been used for an unlawful purpose or in violation of this acceptable use policy, FPB may immediately terminate the customer's service with or without notice and/or forward the relevant communication and other information to the appropriate authorities for investigation and prosecution. FPB reserves all of its legal rights

### D. Residential Service

#### 1. Basic Service

		Maximum Rate	Current Rate
<b>a.</b>	<b>Main Residential Service</b>	<b>\$14.37</b>	<b>\$13.25</b>
<b>b.</b>	<b><i>Residential Telephone Package</i></b>		<b>\$34.95</b>

**Residential Telephone package includes:**

- **One local phone line**
- **Five call features including:**  
**Caller ID number, call waiting, call forwarding, 3-way calling, and voicemail**
- **Unlimited regional and domestic U.S. calling\*:**

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Puerto Rico, Bahamas, Dominican Republic, US Virgin Islands, Guam, Hawaii,  
Alaska, Canada, Domestic US

\* Subject to Acceptable Use Policy

### 2. Optional Services

		Maximum Rate	Current Rate
a.	Each Additional Residential Line	\$14.37	\$13.25
b.	Most Popular Products (per line)		
	1. Extended 502 Calling Area (covers calls to the 502 area code in Ky. & within Louisville)	\$12.00	\$12.00
	2. Call Return *69	\$4.40	\$3.50
	3. Three Way Calling	\$3.60	\$2.75
	4. Repeat Dialing *66	\$4.20	\$3.25
	5. Call Waiting with *70 deactivate feature	\$4.40	\$3.00
	6. Call Waiting deluxe (with caller id)	\$6.00	\$5.00
c.	Caller ID Products (per line)		
	1. Caller ID Deluxe (with name & number delivery & anonymous call rejection)	\$7.50	\$5.00
	2. Caller ID (with name & number delivery)	\$7.00	\$4.00
	3. Caller ID Blocking	-0-	
d.	Voice Mail Products (per line)		
	1. Voice Mail (with message waiting audible/visual indicator)	\$4.50	\$3.50
	2. Voice Mail with sub mailboxes	\$6.50	\$5.00
e.	Call forwarding (per line)		
	1. Call forwarding deluxe *72 & *73 (universal, remote access, busy & no answer)	\$4.00	\$4.00
	2. Call forwarding universal	\$3.00	\$3.00
f.	Other Optional Features (per line)		
	Teen Ring (1 addtl. Distinctive ring)	\$3.95	\$3.00
	Teen Ring (2 addtl. Distinctive ring)	\$5.95	\$1.75
	Call Tracing *57	\$4.20	\$3.25
	Selective Call Acceptance *64	\$4.20	\$2.00
	Anonymous Call Rejection	\$3.30	\$2.50
	*77 – Activate, *87 – Deactivate		
	Speed Call 8 numbers *74	\$3.60	\$2.75
	Speed Call 30 numbers *75	\$4.10	\$3.25
	Speed Call 50 numbers *75	\$6.00	\$3.75
	Selective Call Rejection *80	\$2.00	\$2.00
	Unlisted Number (not in directory optional)	\$3.50	\$3.50
	Unpublished number (both unlisted in directory & directory assistance optional)	\$4.00	\$4.00
	Additional Listing (each)		\$1.50

### 3. Usage Services:

a.	Directory Assistance (per call)	\$ .95	\$ .75
b.	Directory Assistance with call completion (per call)	\$1.00	\$1.00

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<b>c.</b>	<b>Operator Assistance (per minute)</b>		
	<b>1. Automated</b>	<b>\$1.20</b>	<b>\$ .75</b>
	<b>2. Manual</b>	<b>\$2.25</b>	<b>\$1.50</b>

### 4. Other Reoccurring Charges:

<b>a.</b>	<b>Inside Wiring Maintenance Plan (optional)</b>	<b>\$4.00</b>	<b>\$3.00</b>
<b>b.</b>	<b>FCC Access Charge (per line) (not optional)</b>	<b>\$6.00</b>	<b>\$6.00</b>

### 5. Packages:

<b>a.</b>	<b>Value Pack Features (per line)</b>	<b>\$33.50</b>	<b>\$18.00</b>
	<b>Package Includes: (does not include line charge)</b>		
	Call Return		
	Three-way calling		
	Repeat Dialing		
	Call Waiting (with *70 deactivate feature)		
	Caller ID Deluxe		
	Call Forward Deluxe (*72, *73 Universal, Remote Access, Busy, No Answer)		
	Call Tracing (*57)		
	Selective Call Rejection (*80)		
	Selective Call Acceptance		
	Speed Call 30 Numbers		
<b>b.</b>	<b>Four Pack Features (per line)</b>	<b>\$16.25</b>	<b>\$10.00</b>
	Call Waiting Deluxe		
	Caller ID Deluxe		
	Call Forwarding (Universal)		
	Three Way Calling		

### 6. Other Non-Reoccurring Charges\*:

<b>a.</b>	<b>Service Activation Charge: (service drop 300' or less)</b>		
	<b>1. Basic Telephone Service Line (one line and/or one jack connected)</b>	<b>\$30.00</b>	<b>\$30.00</b>
	<b>2. Each Additional Line</b>		
<b>b.</b>	<b>Porting # Charge (per account)</b>		<b>\$15.00</b>
	<b>*Service activation charge: (Service activation charge may be waived for special promotion or less because of the \$50 cap on all service activation for all other cable &amp; modem services to be installed on the same day).</b>		
<b>c.</b>	<b>Additional Charge-Underground Drops</b>		
	<b>1. Plant Board Plowed in Drops:</b>		
	<b>a. 0 – 150 feet drop</b>	<b>\$35.00</b>	<b>\$35.00</b>
	<b>b. 151 feet – 300 feet drop</b>	<b>\$45.00</b>	<b>\$45.00</b>
<b>d.</b>	<b>Inside-Wiring Network Installation Charges:</b>		
	<b>1. Pre-wire (per outlet)</b>		
	<b>a. Single family dwelling</b>	<b>\$21.00</b>	<b>\$21.00</b>

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	<b>b. Duplex (one-story)</b>	<b>\$44.00</b>	<b>\$44.00</b>
	<b>c. Duplex (two story)</b>	<b>\$54.00</b>	<b>\$54.00</b>
	<b>d. Four Plex</b>	<b>\$56.00</b>	<b>\$56.00</b>
	<b>e. Eight Plex</b>	<b>\$42.00</b>	<b>\$42.00</b>
	<b>f. Twelve Plex</b>	<b>\$36.00</b>	<b>\$36.00</b>
	<b>g. Over twelve Plex</b>	<b>\$45.00</b>	<b>\$45.00</b>
	<b>2. Postwire (per jack)</b>		
	<b>a. Single family dwelling</b>	<b>\$31.00</b>	<b>\$31.00</b>
	<b>b. Duplex (one-story)</b>	<b>\$54.00</b>	<b>\$54.00</b>
	<b>c. Duplex (two story)</b>	<b>\$64.00</b>	<b>\$64.00</b>
	<b>d. Four Plex</b>	<b>\$66.00</b>	<b>\$66.00</b>
	<b>e. Eight Plex</b>	<b>\$52.00</b>	<b>\$52.00</b>
	<b>f. Twelve Plex</b>	<b>\$46.00</b>	<b>\$46.00</b>
	<b>g. Over twelve Plex</b>	<b>\$55.00</b>	<b>\$55.00</b>
	<b>(Wall &amp; Attic fishing of cable is customer's responsibility and not covered by this charge)</b>		
<b>e.</b>	<b>Installation of Switch Features (*applies per line)</b>	<b>\$15.00</b>	
<b>f.</b>	<b>Call tracing delivery reports (per report)</b>	<b>\$30.00</b>	<b>\$30.00</b>
<b>g.</b>	<b>Premise Work (Time and materials include: (\$30 per hour plus material – one hour minimum. \$7.50 per 15 minute increments)</b>		
<b>h.</b>	<b>PIC Change (applies only to FPB local phone)</b>	<b>\$5.00</b>	<b>\$5.00</b>
	<b>Customers who switch to a long distance provider other than FPB (no charge if they switch to FPB long distance)</b>		

### E. Discretion to Adjust Residential Telephone Rates:

Staff has the discretion to discount telephone rates and charges based on service promotion, packaging, or changing market conditions.

### F. Small Business Service (Applies to Businesses with 9 or less lines)

		<b>Maximum Rate</b>	<b>Current Rate</b>
<b>1.</b>	<b>Basic Service (same rate whether two-way, inward or outward line)</b>		
	<b>a. Main Business Line (includes call tracing, *57 for governmental customers)</b>	<b>\$35.90</b>	<b>\$21.45</b>
	<b>b. Business Telephone Package</b>		<b>\$44.95</b>
	<b>Business Telephone package includes:</b> <ul style="list-style-type: none"> <li>• One local phone line</li> <li>• Six call features including: Caller ID name and number, call waiting, call forwarding, 3-way calling, hunting, and voicemail</li> <li>• Unlimited regional and domestic U.S. calling*: Puerto Rico, Bahamas, Dominican Republic, US Virgin Islands, Guam, Hawaii, Alaska, Canada, Domestic US</li> </ul> <b>* Subject to Acceptable Use Policy</b>		

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<b>2. Optional Services (reoccurring monthly charges)</b>		
<b>(a) Ala Carte Service:</b>		
<b>1. Additional Lines:     (same rate whether two way, inward or outward line)</b>		
<b>(i) Additional Business Line:</b>	<b>\$35.90</b>	<b>\$21.45</b>
<b>Most Popular Products (per line):</b>		
<b>Call Return *69</b>	<b>\$5.20</b>	<b>\$3.50</b>
<b>Three Way Calling</b>	<b>\$6.00</b>	<b>\$4.75</b>
<b>Repeat Dialing *66</b>	<b>\$4.95</b>	<b>\$4.00</b>
<b>Call Waiting</b>	<b>\$4.40</b>	<b>\$3.50</b>
<b>Call Tracing *57</b>	<b>\$5.50</b>	<b>\$5.25</b>
<b>Hunting (series completion)</b>	<b>\$10.50</b>	<b>\$8.00</b>
<b>Caller ID Products (per line):</b>		
<b>Caller ID with Number Delivery</b>	<b>\$9.05</b>	<b>\$7.00</b>
<b>Caller ID with Name &amp; Number Delivery</b>	<b>\$10.00</b>	<b>\$8.00</b>
<b>Call ID Deluxe (Name &amp; Number, Anonymous Call Rejection)</b>	<b>\$11.00</b>	<b>\$9.00</b>
<b>Caller ID Blocking</b>	<b>\$ -0-</b>	<b>\$ -0-</b>
<b>Voice Mail Products (per line):</b>		
<b>Voice Mail (with message waiting indicator audible/visual)</b>	<b>\$7.95</b>	<b>\$5.00</b>
<b>Voice Mail with Sub Mailboxes</b>	<b>\$8.50</b>	<b>\$7.00</b>
<b>Call Forwarding (per line):</b>		
<b>Call Forwarding Deluxe *72, *73     (Universal, Remote Access, Busy, No Answer)</b>	<b>\$9.35</b>	<b>\$7.00</b>
<b>Call Forwarding Universal</b>	<b>\$3.85</b>	<b>\$3.00</b>
<b>Call Forwarding Universal with Sub option of either busy or     no answer</b>	<b>\$4.40</b>	<b>\$3.50</b>
<b>(2) Other Optional Features (per line except as otherwise     shown):</b>		
<b>Speed Call 8 numbers *74</b>	<b>\$4.40</b>	<b>\$3.50</b>
<b>Speed Call 30 numbers *75</b>	<b>\$5.50</b>	<b>\$4.50</b>
<b>Speed Call 50 numbers *75</b>	<b>\$6.00</b>	<b>\$5.00</b>
<b>Selective Call Acceptance *64</b>	<b>\$3.00</b>	<b>\$3.00</b>
<b>Selective Call Rejection, *80</b>	<b>\$3.00</b>	<b>\$3.00</b>
<b>Call Pickup Groups</b>	<b>\$8.00</b>	<b>\$8.00</b>
<b>Universal Call Distribution</b>	<b>\$4.75</b>	<b>\$4.75</b>
<b>Multi Line Hunt Group (Per Group)</b>	<b>\$7.00</b>	<b>\$7.00</b>
<b>*Unlisted Number (Optional) (will be shown on bill as line     option)</b>	<b>\$3.50</b>	<b>\$3.50</b>

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	Unpublished Number (Optional) (will be shown on bill as line option)	\$5.50	\$5.50
	Additional Listing (each)	\$2.20	\$2.20
	*Does not apply if main line is listed or published		
	Business Maintenance Charge	\$6.00	\$4.00
3.	Centrex Service (CTX) (Not Available)		
	(a) Additional Centrex Features (Not Available)		
4.	Packages:		
	(a) Value Pack Features: (Per line)	\$40.00	\$18.00
	Includes:		
	Call Return (*69)		
	Three Way Calling		
	Repeat Dialing		
	Voice Mail (with message waiting A/V indicator)		
	Caller ID Deluxe		
	Call Forwarding Deluxe *72, *73 Universal		
	Remote Access, (Busy and No Answer)		
	Call Tracing		
	Selective Call Rejection (*80)		
	Selective Call Acceptance		
	Anonymous Call Rejection		
	Speed Call 30 Numbers		
	(b) Four Pack Features (per line)	\$16.25	\$10.00
	Voice Mail		
	Caller ID Deluxe		
	Call Forwarding		
	Hunting		
5.	Usage Service:		
	(a) Directory Assistance (per call)	\$ .95	\$ .75
	(b) Directory Assistance with call Completion (per call)	\$1.70	\$1.00
	(c) Operator Assistance (per minute rate):		
	(1) Automated	\$1.20	\$ .75
	(2) Manual	\$2.25	\$1.50
6.	Other Non-Optional Reoccurring Charges:		
	(a) FCC Network Access Charge Per Line (not optional)	\$7.50	\$7.50
7.	Other Non-Reoccurring Charges:		
	Same as residential service, Section XII, D. 6.		
	(b) Discretion to adjust telephone rates:		
	(same as residential service)		

### G. Large Business Service

1.	Basic Service:		
	(same rate whether 2 way, inward/outward or CTX Station Line)		

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	(See CTX service for definition of CTX Size – includes call tracing features for government customers)		
	(a) Main Business Line or	\$35.90	\$30.45
	(b) Main Line for small CTX or	\$35.90	\$21.45
	(c) Main Line for Medium CTX or	\$35.90	\$16.50
	(d) Main Line for Large CTX or	\$35.90	\$16.00
	(e) Main Line for Largest CTX	\$35.90	\$15.00
2.	Optional Services:		
	Additional Lines:		
	Same rate whether 2 way, inward/outward or CTX Station Line) (See CTX Service for definition of CTX Size)		
	(1) Additional Business Line or	\$35.90	\$30.45
	(2) Additional Line for Small CTX or	\$35.90	\$21.45
	(3) Additional Line for Medium CTX or	\$35.90	\$16.50
	(4) Additional Line for Large CTX or	\$35.90	\$16.00
	(5) Additional Line for Largest CTX	\$35.90	\$15.00
	(b) Ala Carte Services:		
	(1) Most Popular (Per line or #):		
	(a) Call Return *69	\$5.20	\$3.50
	(b) Three Way Calling	\$6.00	\$4.75
	(c) Repeat Dialing *66	\$4.95	\$4.00
	(d) Call Waiting	\$4.40	\$3.50
	(e) Call Tracing *57	\$5.50	\$6.00
	(f) Hunting (Series # Completion)	\$10.50	\$6.00
	(2) Caller ID Products (per line)		
	(a) Caller ID with number delivery	\$9.05	\$7.00
	(b) Caller ID with name and number	\$10.00	\$8.00
	(c) Caller ID Deluxe (name and number, anonymous call rejection)	\$15.95	\$9.00
	(d) Caller ID Blocking	\$ -0-	\$ -0-
	3. Voice Mail Products (per line):		
	(a) Voice Mail (message waiting indicator audible/visual)	\$12.95	\$5.00
	(b) Voice Mail with sub mailboxes	\$13.70	\$7.00
	4. Call Forwarding (per line):		
	(a) Call forwarding deluxe *72, *73 (Universal remote access, busy, do not answer)	\$9.35	\$7.00
	(b) Call Forwarding Universal	\$9.35	\$3.00
	(c) Call Forwarding Universal (with sub option of either busy or no answer)	\$3.85	\$3.50
	5. Other Features (per line except as otherwise shown):		
	(a) Speed call 8 numbers	\$4.40	\$3.50
	(b) Speed call 30 numbers	\$5.50	\$4.50
	(c) Speed call 50 numbers	\$5.50	\$5.00
	(d) Selective call acceptance *64	\$3.00	\$3.00
	(e) Selective call rejection *80	\$3.00	\$3.00
	(f) Call Pickup Groups (per group)	\$8.00	\$8.00

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	<b>(g) Universal Call Distribution</b>	<b>\$4.75</b>	<b>\$4.75</b>
	<b>(h) Multi Line Hunt (per line or #)</b>	<b>\$7.00</b>	<b>\$5.25</b>
	<b>*(i) Unlisted Number (optional) (will be shown on bill as line option)</b>	<b>\$1.85</b>	<b>\$1.85</b>
	<b>*(j) Unpublished Number (optional) (will be shown on bill as line option)</b>	<b>\$4.00</b>	<b>\$4.00</b>
	<b>(k) Additional Listing (each) *does not apply if main line is listed or published)</b>	<b>\$1.80</b>	<b>\$1.80</b>
	<b>(l) Business Maintenance Charge</b>	<b>\$6.00</b>	<b>\$4.00</b>
	<b>3. Centrex Service (CTX): (Not available to any business with less than 10 station lines) (Line charge shown under Basic Service or Optional Additional Line Category)</b>		
	<b>*Line Charge for small CTX applies to businesses with 10-20 CTX Station lines</b>		
	<b>*Line Charge for Medium CTX applies to businesses with 21-40 CTX Station Lines</b>		
	<b>*Line Charge for Large CTX applies to businesses with 41-60 CTX Station Lines</b>		
	<b>*Line Charge for Largest CTX applies to businesses with 61 or more CTX Station Lines.</b>		
	<b>*Includes Station line, three way calling, voice mail (no sub mailboxes), call forward deluxe, speed call 30 numbers, and 4-digit dialing inside CTX features.</b>		
	<b>(e) CTX Network Access Register (NAR) (inward, outward or both ways) (per NAR)</b>	<b>\$21.50</b>	<b>\$17.00</b>
	<b>(f) Additional Centrex Features:</b>		
	<b>(1) CTX Automatic Call Distribution (per group)</b>	<b>\$143.00</b>	<b>\$110.00</b>
	<b>(2) CTX Automatic Call Distribution (per line)</b>	<b>\$ .30</b>	<b>\$ .25</b>
	<b>(3) CTX Assume Dial 9 (per Centrex)</b>	<b>\$1.10</b>	<b>\$ .75</b>
	<b>(if selected will delete present 4 digit dialing features including as standard feature of Centrex line)</b>		
	<b>(4) CTX Universal Call Distribution (per line)</b>	<b>\$ 5.90</b>	<b>\$ 4.75</b>
	<b>4. Packages</b>		
	<b>(a) Value Pack Features: (per line) (not available on CTX lines)</b>	<b>\$40.00</b>	<b>\$18.00</b>
	<b>Call Return</b>		
	<b>Three-Way Calling</b>		
	<b>Repeat Dialing</b>		
	<b>Voice Mail (with message waiting A/V indicator)</b>		
	<b>Caller ID Deluxe</b>		
	<b>Call Forwarding Deluxe</b>		
	<b>Call Tracing</b>		
	<b>Selective Call Rejection (*80)</b>		
	<b>Selective Call Acceptance</b>		

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	<b>Anonymous Call Rejection</b>		
	<b>Speed Call 30 Numbers</b>		
	<b>(b) Four Pack Features (per line):</b>	<b>\$10.00</b>	<b>\$10.00</b>
	<b>(not available on CTX lines)</b>		
	<b>Caller ID Deluxe</b>		
	<b>Call Forwarding Deluxe</b>		
	<b>Voice Mail</b>		
	<b>Hunting (Series Completion)</b>		
	<b>5. Usage Services:</b>		
	<b>(a) Directory Assistance (per call)</b>	<b>\$ .95</b>	<b>\$ .75</b>
	<b>(b) Directory Assistance with call Completion (per call)</b>	<b>\$1.70</b>	<b>\$1.70</b>
	<b>(c) Operator Assistance (per minute rate):</b>		
	<b>(1) Automated</b>	<b>\$1.20</b>	<b>\$ .75</b>
	<b>(2) Manual</b>	<b>\$2.25</b>	<b>\$1.50</b>
	<b>6. Other Reoccurring Services:</b>		
	<b>(a) FCC Network Access Charge (per business line and/NAR)</b>	<b>\$7.84</b>	<b>\$6.00</b>
	<b>7. Other Non-Reoccurring Charges:</b>		
	<b>(a) Service Activation Charge (Service drop 300' or less) To Be Determined On An Individual Case Basis</b>		
	<b>(b) Porting # Charge (per account)</b>	<b>\$15.00</b>	<b>\$15.00</b>
	<b>(Service activation charges may be waived for Special Promotion)</b>		
	<b>(c) Premise Work (\$30 per hour (normal work hours – 1 ½ other) plus material – one hour minimum. \$7.50 per 15 minute increment)</b>		

### H. Discretion to Adjust Local Telephone Rates for Large Business: Same as Residential Services

		<b>Maximum Rate</b>	<b>Current Rate</b>
<b>A.</b>	<b>Basic Service</b>		
	<b>(1) T-1 Line</b>	<b>\$865.00</b>	<b>\$650.00</b>
<b>B.</b>	<b>Optional Services</b>		
	<b>(1) Each Additional T-1 Line (24 channels)</b>	<b>\$865.00</b>	<b>\$650.00</b>
	<b>(2) Multi-Line Hunt (per line, # or channel)</b>		<b>\$6.00</b>
<b>C.</b>	<b>Other Reoccurring Charges:</b>		
	<b>(1) FCC Access Charge (per channel)</b>		<b>\$6.00</b>
<b>D.</b>	<b>Installation and other non-reoccurring services charges negotiated by contract</b>		

### E. Discretion to Adjust Telephone Rates:

1. Staff has the discretion to discount telephone rates and charges based on service promotion, packaging, or changing market conditions.
2. Because of the instability and frequent changes in Wholesale International Rates, Staff has the discretion to raise International Rates in proportion to

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the percent mark-up originally used by FPB to establish the International Rate(s).

- 3. Because of the numerous possible services and charges, Staff is authorized to establish interim rates for new services until the 120 day formal rate approval cycle can be completed. Interim rates will be based on a maximum 100% mark-up of wholesale cost for new service, if applicable, a maximum of \$6.00 per service, or by contract.**